

• **Service Level Agreement:** The Service Level Agreement that EESL will provide to all ULBs will be:

- 50% reduction in energy consumption
- Uptime of lights > 95%
- IT enabled monitoring and control of all street lights
- Fault redressal within 48 hours
- Training and capacity building of ULB staff
- State wide IT enabled dashboard for policy makers to monitor energy consumption, fault rate, etc. which will be facilitated by installing Central control monitoring system (CCMS).

• **Project Period :**

- Project period will be even (5) years.
- Project will be implemented within 90 days (including holidays) after signing the agreement with the respective ULB.
- In case any ULB has more energy savings that results in early repayment of the capital cost or UREDA pays up the outstanding at earlier period for a concerned ULB then onwards that ULB will have benefit of 100% energy savings & there will not be any further payment to EESL till project cycle of 5 years.
- However, since O&M is part of the project cost, EESL will provide O&M services free of cost till project period of five (5) years as agreed, even though repayment is done before five (5) years.

• **Special Conditions:**

Agency to be hired to establish the Base Line Data for Dehradun and Haldwani in terms :

- Point to point fixtures
- Percentage of Existing burning conventional lights.
- Billing Base Line
- GPS mapping of poles

*The cost of survey will be loaded in the project cost and survey period will be 3 weeks

Post the base line survey and base line is established individual agreement will be signed with the respective ULB, EESL, UREDA, UPCL and UDD which will form a integral part of this MoU

UREDA, Govt. of Uttarakhand

EESL

MF

Director
Uttarakhand Renewable Energy
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